

# D37.1 Emergency & Crisis Preparedness Handbook

## PUBLIC SUMMARY ONLY (PS)

### Reference SCR-WP37-D-MTR-011-PS

**Note:** this document reports only the Public Summary of a non-public document. The full document identification is noted here below for information.

Full document identification			
<b>Related SP / WP</b>	SP3 / WP37	<b>Reference</b>	SCR-WP37-D-MTR-011 SCR-WP37-D-MTR-012 SCR-WP37-D-MTR-013
<b>Related Deliverable</b>	D37.1 (Part 1, 2 & 3)	<b>Dissemination Level</b>	CO
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# 1. Public Summary

Deliverable D37.1 “Emergency & Crisis Preparedness Handbook” is intended for PTOs of mass transit systems, such as metro, pre-metro, light rail/trams, commuter/regional trains and buses, which will need to prepare security incident response and crisis management plans and ensure that these are updated and remain effective. It is also intended for any PTO, regardless of the types of system/s it is operating, its size, organisational structure and ownership structure.

The term PTO includes the management of infrastructure which may involve completely separate organisations.

The deliverable provides a generic approach to security incident response, crisis management plan preparation and responses, and maintenance. The arrangements applied by individual PTOs will necessarily depend on, e.g.

- Their organisational structure and the individual roles and responsibilities of the different units/position holders;
- The roles and responsibilities of external organisations, such as the police and security agencies;
- National and regional legal requirements.

The deliverable is breakdown in 3 parts:

- Part 1 of the Emergency & Crisis Preparedness Handbook identifies the issues that must be considered by a PTO when preparing its security incident response and crisis management plans and ensuring that these are updated and remain effective. Feedback from actual incidents and crises, exercises and investigation are also considered;
- Part 2 of the Emergency & Crisis Preparedness Handbook identifies the response and management arrangements that must be considered by a PTO when an incident or crisis occurs;
- Part 3 of the Emergency & Crisis Preparedness Handbook contains outline incident response arrangements for a range of specific incident scenarios potentially involving a PTO.

- End of document -

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