

D21.3 - Overall Approach To Security Management And Emergency Preparedness

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Public summary

This document summarises for public transport operators (PTOs) the full range of processes and considerations to be taken into account in the management of the security risks faced by the assets for which they are responsible. It identifies issues that should be considered when a security plan is being developed by PTOs.

The following issues are considered:

- **A description of the assets and security typologies** of urban public transport systems.
- **Security master plan** - the PTO's general and conceptual framework for securing its system and the protection of human life, property, operations, information, business, reputation and the environment;
- **Security concept** - comprising three components:
 - **Security organisation structure.** Key to the effective management of a PTO's security arrangements – the allocation of organisational management resources and the definition of individual responsibilities. The security organisation of the PTO, security operation arrangements, stakeholder interfaces, emergency preparedness and security quality control are considered.
 - **Risk based approach to security management.** Risk identification and the principles of a risk based security management strategy.
 - **Implementation of risk mitigation safeguards.** Security risk management needs in the context of the design and assimilation of solutions including technologies.
- **Security operation and incident planning needs.**
 - **Security operations development and management.** Professional staff protecting a PTO's tangible and intangible assets.
 - **Incident response planning.** The framework for planning and managing the PTO response to security incidents of whatever magnitude.

The key targets of this document within a PTO's organisation are those with a security responsibility, perhaps in addition to their primary responsibilities. These are e.g. security managers; staff responsible for protection of the PTO's assets against threats of crime, public disorder, anti-social behaviour and terror; risk managers; emergency preparedness managers; customer service personnel with passenger security responsibilities and IT security personnel. It is for a PTO to determine whether it chooses to apply the entire content of this document, or parts thereof, depending on its needs and resources.

For other stakeholders such as transport/organising authorities involved in transport related security issues, this document identifies the guidelines that PTOs can consider in the preparation of their security arrangements. By providing an overall approach to security considerations and methodology this document also supports coordination of the various organisations involved and a better mutual understanding of security policies and expectations.

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